



February 7, 2008

To Whom It May Concern:

I have personally known Dr. Schmitz since he was a student intern from Oklahoma State University, College of Veterinary Medicine. He is of outstanding character and he is extremely trustworthy and honest.

Paul has done an excellent job of handling computer hardware/software needs of our group of Woodland Pet Care Centers. In addition, he was the full time IT person in charge of computerization in the early days of National Pet Care Centers.

Because of my career-long interest in practice management, we use every aspect of Avimark to market and deliver our version of quality veterinary medicine. We practice Open Book Management and project the white board, patient records and report cards directly on the screen for training purposes. We have counted on Dr. Schmitz to answer our many questions about Avimark as well as unrelated computer issues. We have often called on Dr. Schmitz to resolve problems when computer technicians have failed.

Dr. Schmitz brings us great ideas from the many cutting edge practitioners that he works with. Paul also brings unique, hybrid vigor to the table of computerized veterinary medicine. He is, first of all, very bright and first of all, again, a veterinarian; second, sold out to computers (uses the telephone only as a last resort); and third, validated by multiple return visits to upgrade his clients.

Paul has been a true asset to my businesses.

Sincerely,

A handwritten signature in cursive script that reads "Ross D. Clark, DVM". The signature is written in black ink and is positioned above the typed name.

Ross D. Clark, DVM

RDC:nr