

June 19, 2009



To Whom It May Concern:

I would like to offer my professional support to Dr. Paul Schmitz in reference having him come onsite to train any hospital in the proper setup and use of the Avimark system. He has played an integral part training my staff and myself to the current advancements in computer technology and its use in veterinary medicine.

He has demonstrated excellent interpersonal skills in helping me progress my medical record system from four by six, hand written cards, to the cutting edge of electronic record keeping. He has organized several training exercises covering several days and for the various groups at my clinic in his position as an Avimark Specialist and Consultant. He is proficient in public speaking and communicating technically difficult subjects to everyone in my twenty plus members of my team; from my local computer support group to the kids in on our boarding staff.

Dr. Schmitz is professional, yet has been commended by everyone on how easy he is to approach and his patience during training exercises. He speaks clearly and precisely when explaining new concepts or ideas. Upon completion of in house training, he has made himself available to any of us for questions or problems that arise at anytime of the day or night. His computer knowledge in reference to veterinary medicine and related computer programming is irrefutable.

I have been associated with Dr Schmitz for almost 8 years. His dedication to his responsibilities when he is onsite is fantastic; working 12 to 16 hour days to complete computer installations and programming of the veterinary records and inventory. He played an integral role in developing our EMR here at the hospital...without him, it would not have happened.

Sincerely,

Dee Thornell, DVM

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